What computing accounts are setup for me?
https://oit.rice.edu/services/accounts-access

Upon acceptance, you will be assigned your “NetID” and then you can create your “NetID password,” which are your account name and password for several campus computing systems. Your NetID can be used in conjunction with Duo, a two-factor authentication service, for systems that require an additional layer of security (such as Esther, VPN, and mynetid.rice.edu (Rice’s online account management system)). To learn more about these resources, search in https://kb.rice.edu.

ADRice To log onto most office and lab computers on campus
Box Encrypted file storage and collaborative space
Canvas Learning management system
Duo Two-factor authentication service
Esther Administrative system and requires use of Duo
Google Faculty, staff, and students have access to Rice G-Suite (Calendar, Docs, Drive, Hangout, and Chat).
Office 365 Faculty, staff, and students have access to Rice Office 365 applications.
VPN Virtual private network provides secure transportation of data between a computer outside of Rice to the campus network and requires use of Duo.

How do I manage my email?
https://oit.rice.edu/services/email-calendar

Graduate student email is managed externally through Rice Google mail.Official communication from the university will be sent only to this account so be sure to monitor it. Access your Rice email online at: https://myaccount.google.com with your netid@rice.edu and your Rice Google Apps password.
Protecting Rice’s data and resources is everyone’s responsibility.

To learn about securing Rice information and protecting university resources, take the Rice Cyber Security Awareness Training by logging into: https://canvas.rice.edu

Tips and Best Practices
https://vpit.rice.edu/information-security

• Report a lost/stolen device
• Encrypt device or data
• Store and share data securely
• Dispose of computing resources
• Manage passwords

Rice Policies
https://vpit.rice.edu/policy

• 808: Protection of University Data and Information
• 832: Appropriate Use of Information Technology
• 841: Identity Theft Prevention Program

Security Awareness

Where can I get software?
https://kb.rice.edu/69000

Certain software products are available for free or at a discounted rate to current students. Free products include Office 365, Matlab, SAS, SPSS, Mathematica and more. Discounted prices are available for Adobe Creative Cloud, Maple, and others.

What research computing resources are available?
https://oit.rice.edu/research-computing

The OIT Center for Research Computing (CRC) provides shared facilities and services to support researchers across Rice and is the primary contact for all research-related service inquiries. Operating best-in-class, shared facilities, the CRC can also facilitate access to regional, national, and commercial cloud facilities. The CRC provides user services and training as well as application and proposal consulting.

How can I securely store my data?
https://oit.rice.edu/services/storage-backup

A variety of storage options are available for your data and OIT can offer guidance in selecting the system that meets your needs. Security is one of the most important considerations when comparing storage and collaboration solutions.

What technologies are available to instructors?
https://oit.rice.edu/remote-teaching-resources

Rice’s learning management system is called Canvas. Instructional systems or podiums are available in classrooms across campus and enable instructors to teach using a variety of digital teaching tools. See web site for instructor training and Fall 2020 Technology Planning.

How do I connect to the campus network?
https://oit.rice.edu/services/networks-wireless

Rice’s wired network is the most reliable way to connect to the internet on campus. To access it, use an ethernet cable to plug into the network port in your office. For wireless connections, use either Rice Owls, (encrypted and open only to the Rice community) or Rice Visitor (unencrypted and open to the public). If you are working from off campus, VPN gives you a secure connection to the campus network.

Where can I learn more?
https://oit.rice.edu

OIT web sites contain much more information to get you started with new services. You can also consult with the OIT Help Desk for more information and advice. Search the OIT KnowledgeBase for technical instructions at https://kb.rice.edu and review the document, Getting Started with IT for Graduate Students (https://kb.rice.edu/102292).